

# **Henderson County**

## **North Carolina**

# **Know Your Local and County Government**

Compliments of  
**League of Women Voters of Henderson County**

*2009 Edition*



## **ACKNOWLEDGMENT**

The League of Women Voters of Henderson County (LWVHC) publishes this booklet to provide information to citizens to encourage their full participation in the governmental process. Its purpose is to provide basic data on the governmental agencies and services in Henderson County. We wish to thank the Henderson County Board of Commissioners, the municipal governments and the many other public officials and agencies who provided the information and checked our data.

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## **HISTORY**

Henderson County is nestled in the hills of the Blue Ridge in southwestern North Carolina, which were once the Cherokee hunting grounds. This fertile, well-watered plateau was settled in the eighteenth century, first by William Mills and his wife Eleanor, in the Fruitland area where they reared a family of seven children. He became the father of the county apple industry, forerunner of the multi-million dollar production of today, on 640 acres of land granted to him by North Carolina. The Mills River and Valley and Mills Gap bear his name.

Predominantly Welsh, English, Scotch and Irish pioneers followed. Families with names of Corn, Capps, King, Sentelle, Shipman, Kuykendall and Blackwell can trace their ancestry to the Revolutionary War veterans who settled permanently in our area. Those who fought on the British side carry the names of Mills, Stepp, Featherstone, Lyda and Edney, prominent preachers of yesteryear.

In the early 1800's Hendersonville/Flat Rock became a summer resort where many wealthy South Carolina planters and dwellers came to escape the intense heat, insects and diseases of the Low Country. The tradition of a popular summer community continues with many historic homes restored and still in use.

The Civil War found county residents split: some loyal to the Confederacy, some to the Union, a clear indication of the independent, feisty spirit of its inhabitants.

Henderson County was incorporated in 1838 and for political reasons was named for Judge Leonard Henderson of eastern North Carolina. Judge Mitchell King donated land for the county seat, Hendersonville, incorporated in 1847.

With an elevation of 2200 feet, the county occupies 378 square miles. The estimated population is over 102,000 in 2008. Eight townships comprise the county: Hendersonville, Blue Ridge, Green River, Edneyville, Mills River, Hooper's Creek, Crab Creek and Clear Creek. Hendersonville, Laurel Park, Fletcher, Mills River and Flat Rock are the five incorporated municipalities in the county.

## **ECONOMY AND CULTURE**

The economy of Henderson County is based primarily upon diversified manufacturing, agriculture and tourism.

There are over 135 manufacturing establishments that employ approximately 5,976 workers. The largest employers are Wilsonart International, GE Lighting Systems, ArvinMeritor, Continental Teves, Borg Warner Thermal Systems, UPM Raflatac, Kimberly Clark Corp., and Manual Woodworkers & Weavers. Annual payrolls approach \$266,675,000.

Gross farm income is over \$249,000,000 derived from produce, nursery stock and ornamental shrubs. Henderson County is the largest apple producer in North Carolina and the 7th in the nation.

Tourism, when extended to include summer residents plus the children and staffs of the many summer camps, almost doubles the population, adding \$199,850,000 annually to the income of the county. Twenty-five percent of the residents are retirees whose stable incomes are protection against the economic downturns and who provide countless volunteer hours towards all facets of community life. The median household income in Henderson County reported for 2007 is \$47,634.

The Times-News, an affiliate of the New York Times, is the daily newspaper. Two radio stations, WHKP and WTZQ, and cable television service the area. Churches number over 135 including most Protestant denominations as well as the Catholic and Jewish religions. Medical facilities are available through Margaret R. Pardee Memorial Hospital, a county owned facility, and Park Ridge Hospital, supported through the Adventist health system. In addition, there is The Free Clinics and the Blue Ridge Community Health Center providing services to the uninsured and underinsured.

Culturally, the community supports several active theater groups, a symphony orchestra and chorale group. Opportunity House provides stimulating programs and a range of activities for its members. Many citizens enroll in the community college Life Long Learning Curriculum. Local organizations, service clubs and an arts council sponsor flower, antique and art shows.

The Henderson County Public Library, with a main library and five branches, boasts one of the most active circulations in the state, and is the center for many literary and film programs. The area offers a variety of recreational activities for residents and visitors with easy access to the Blue Ridge Parkway, DuPont State Forest and Pisgah National Forest. Interstate 26 bisects the county, and the Asheville Regional Airport offers passenger and air freight services daily.

**HENDERSON COUNTY**  
**[www.hendersoncountync.org](http://www.hendersoncountync.org)**  
**1 Historic Courthouse Square**  
**828-697-4808**

Under the authority of the North Carolina Constitution, the General Assembly established counties, outlining the powers and duties of county governments. The county governments derive authority from the State Legislature and act on given issues when specifically designated by the General Assembly.

The main areas of responsibility in county government include finance, health, welfare, tax and land records, building inspections, emergency services, public safety, and education. In addition counties often may offer other non-mandated services such as parks and recreation, public libraries, and land use planning. Counties have the authority to enact ordinances or take other actions that would preserve or protect public health and safety.

### **County Government**

Henderson County government includes services that are in support of the governmental function such as maintenance, human resources, risk management, staff attorney, county engineer, information technology, and public information. Henderson County government provides location and some funding for a number of state mandated services. These include the Health Department, Department of Social Services, Board of Public Education, Blue Ridge Community College, Soil and Water office, Cooperative Extension, Board of Elections, public safety, courthouse operations, and fire marshal.

In addition, Henderson County government provides public libraries, county parks and recreation programs, building inspections, emergency medical services, emergency management, planning and zoning, veterans services, youth development, and solid waste programs. Finally, there are two county departments, Pardee Hospital and Travel and Tourism that exist and are defined under special laws or resolutions. All of the programs and services listed above are reflected in the annual budget process, with county funding blended with state, federal and grant funds as appropriate.

There are limits to a county's authority. In North Carolina, counties have no funding responsibility for and only an advisory role in secondary

road systems. Public utilities such as water and sewer are directed through partnerships with other governments, as entered into by the county.

### **Board of Commissioners**

Henderson County is governed by a five-member Board of Commissioners. Members of the Board are elected every two years for staggered four-year terms. The members elect the Chair who presides at all meetings. The county is divided into five districts with one member residing in each district. However, all members are elected by the entire voting population. The Board serves as a policymaking Board. It has limited legislative powers to enact ordinances, resolutions and orders, as necessary. The Board supervises and controls county government, authorizes disbursement of county money, determines the tax rate, and appoints county board and commissions and some county officials.

The Board's work is supervised by the County Manager. The manager has responsibility for day-to-day county operations, implements policies set by the Board of Commissioners and is the Budget Officer of the County. The manager is supported by a finance officer, staff attorney, county engineer and public information officer, as well as department heads for county services.

### **Boards and Committees of Henderson County**

The Commissioners appoint citizens to forty-seven different Boards and Committees. Citizens interested in this type of community service may obtain a county publication "Citizen Participation in Henderson County" at the county offices. Board and Committee vacancies are listed on the county website.

## **MUNICIPAL GOVERNMENTS**

Authority is granted to municipal governments by the State Constitution, the North Carolina General Statutes, and the City Charter. Major areas of city government are police and fire protection, planning, zoning administration, public works (garbage and leaf collection, street maintenance, traffic engineering, and care of Oakdale Cemetery), and provision for water and sewer utilities.

**CITY OF HENDERSONVILLE**  
**[www.cityofhendersonville.org](http://www.cityofhendersonville.org)**  
**145 Fifth Avenue E.**  
**P.O. Box 1670**  
**Hendersonville, NC 28793**  
**828-697-3000**

## **City Government**

The City of Hendersonville is governed by a Council-manager form of government. The City Council consists of a mayor and four council members elected in non-partisan elections every two years for four year staggered terms. The elected mayor is the Chairman of the Council. The mayor presides at all meetings and represents the city for all ceremonial purposes. The mayor pro tem is elected by the City Council from among its members to preside in the mayor's absence.

The Council has the power to adopt ordinances, rules, regulations, and procedures to properly govern the city. The Council also has the power to levy and collect an ad valorem tax on property. Property assessment values are taken from county records.

The City Manager is charged with the responsibility of upholding ordinances and carrying out the policies and procedures as set by the Council. He/she is the chief administrator of the city and is responsible to the Council for administering all municipal affairs placed in his/her charge by them; for appointing, suspending, or removing all department heads and other city employees, except as otherwise provided for by law; and for preparing and submitting the annual budget and capital improvement program to the Council.

The City Clerk, appointed by the Council, is responsible for all records of council meetings and performs general duties in support of the Mayor, Council, and City Manager.

The City Attorney, appointed by the Council, is required to attend all regular council meetings, prepare ordinances, and give legal advice on any matter requested of him by the Mayor, Council, or other City officials.



**TOWN OF FLETCHER**  
**[www.fletchernc.org](http://www.fletchernc.org)**  
**4005 Hendersonville Road**  
**Fletcher, NC 28732**  
**828-687-3985**

**Town Government**

Fletcher was incorporated in June 1989 with its first election in December 1989 and is governed by its Charter which was amended by ordinance September 1996 from Mayor/Council form of government to Council/Manager form of government. Town services include police, public works, recreation, fire/zoning, and planning. Fire protection is contracted with Fletcher Fire and Rescue and Mills River Fire and Rescue. Town streets and roads are maintained by the Public Works Department. State roads within the town are maintained by North Carolina Department of Transportation. Trash is picked up by the Public Works Department and recycling is contracted out to a private contractor.

**Town Council**

The governing body is made up of a mayor and 4 council members. Members of the Board are elected in non-partisan elections every two years for staggered four year terms. The Mayor is Chair of the Town Council and presides at all meetings. He/she is the official head of the town and represents the town for all ceremonial purposes. The Council has the power to make ordinances, rules, and regulations for the proper government of the town. The Council appoints all standing committees. The Council has the power to annually levy and collect a tax on property, real and personal. Property assessment values are taken from county records.

Fletcher has a manager who handles the day-to-day operations of the Town and reports directly to the Town Council.

**TOWN OF LAUREL PARK**  
**www.laurelpark.org**  
**441 White Pine Drive**  
**Hendersonville, NC 28739**  
**828-693-4840**

**Town Government**

The Laurel Park Charter was adopted February 28, 1925 and revised on June 14, 2000. Town services are provided by three departments: the Laurel Park Police Department is a community-oriented law enforcement service of the Town; the Public Works Department coordinates street maintenance, maintenance of public buildings and grounds, water system operation and maintenance, snow and ice removal, leaf collection, and brush collection; and the Administration Department handles state and federal reporting, budgetary accounting, water billing, record keeping, and tax collection. Fire protection is furnished by contract with the Valley Hill Fire and Rescue Department. Solid waste collection is provided to all residential homes on a weekly basis. Both of these contract services are funded from general revenue tax dollars. Laurel Park owns and operates the Town's water system which services most of the Town; however, parts of Laurel Park receive water and/or sewer service directly from the City of Hendersonville.

**Town Council**

Laurel Park operates under a Council/Manager form of government. The Town Council consists of a mayor and four commissioners, each elected in non-partisan elections every two years for staggered four-year terms. The mayor presides at all meetings. The mayor is the official head of the Town and represents the Town for all ceremonial purposes. The Town Council appoints all standing boards within the community. The Town Council is a policy-making body and has the power to enact ordinances, rules, and regulations for the proper governing of the Town. The Town Council employs a town manager who oversees the daily operations of the Town and supervises all Town employees. The Town Council has power to annually levy and collect a tax on property, real and personal. Property assessment values are taken from the county assessor's records.

**TOWN OF MILLS RIVER**  
**[www.millsriver.org](http://www.millsriver.org)**  
**5046 Boylston Highway, Suite 3**  
**Mills River, NC 28759**  
**828-890-2901**

### **Town Government**

The authority and responsibilities of the town government are determined by the State Constitution and General Statutes. Town services include fire protection contracted with the Mills River Fire Department. Supplemental law enforcement services are provided by the Henderson County Sheriff's Department. Street lights are provided as a service. Streets and roads are maintained by the State. Residents are responsible for their own rubbish pick-up. The Town of Mills River provides planning and zoning services.

### **Town Council**

Mills River operates under the Council/Manager form of government; the five elected members elect the mayor. The Council elects a mayor for a two-year term from among its members. The Council members are elected in non-partisan elections every four years for staggered terms. Three members must live in the district they represent while two members are elected at large. The offices of the Town of Mills River are staffed by four paid employees, the Town Manager, Town Clerk/Tax Administrator, an Administrative Assistant, and a Zoning Enforcement Officer. Council members appoint to a Planning Board and to a Board of Adjustment.

**VILLAGE OF FLAT ROCK**  
**[www.villageofflatrock.org](http://www.villageofflatrock.org)**  
**110 Village Center Drive**  
**Flat Rock, NC 28731**  
**828-697-8100**

### **Village Government**

Flat Rock was incorporated in July 1995. Village services include fire protection furnished by Blue Ridge, Green River, and Valley Hill Fire Departments. Law enforcement services are provided by the Henderson County Sheriff's Department. Streets and roads are either private or state owned and maintained. Residents are responsible for their own rubbish pick-up.

### **Village Council**

The administration and government of the Village of Flat Rock is vested in a governing body composed of six members headed by a Mayor. Members are elected in non-partisan elections every two years for staggered four-year terms. The Mayor presides at all meetings, is the official head of the Village, and represents it for all ceremonial purposes. The Council has the power to make ordinances, rules, and regulations for the proper governance of the village. The Council appoints all standing committees. Employees of the village are the Clerk and Deputy Clerk, and a part-time Zoning Administrator. All other positions are filled by volunteers.

## **HEALTH AND SOCIAL SERVICES**

### **Henderson County Department of Public Health**

**[www.hendersoncountync.org/health](http://www.hendersoncountync.org/health)**

**1200 Spartanburg Highway, Suite 100**

**Hendersonville, NC 28792**

**828-692-4223**

The Department of Public Health operates under the direction of the Henderson County Board of Health. Funds to operate the department come from Henderson County general revenues, state and federal grants, and fees charged through Medicaid, private insurance, patient payments, and user fees. Department activities include work in environmental and personal health, assurance on services to vulnerable populations, communicable disease surveillance and control, and keeping all county birth and death records. The Department conducts a comprehensive community health assessment every four years to identify and prioritize health problems and monitors health status through the year.

The environmental health section is responsible for promoting public health policy and procedure in maintaining acceptable sanitation levels at all food establishments, places of lodging and institutions within the county; supervising the installation of all septic and well systems within the county; water testing; and mosquito controls. The environmental health section will answer questions on indoor air pollution and any other environmentally-related issue.

The personal health section provides well child and pediatric care, pregnancy testing, prenatal care, family planning services, breast and cervical cancer screenings, and behavioral health counseling. The Department accepts Medicaid, some insurance plans, and self-pay based on a sliding fee scale. Payments plans are accepted and services are not refused for inability to pay. Some services are offered at no cost to eligible clients.

Surveillance and control of communicable disease includes the availability of state-mandated vaccines, tracking of certain communicable diseases, diagnosis and treatment of tuberculosis and sexually transmitted diseases, and confidential HIV testing.

Public health nurses provide school nursing services, case management for eligible pregnant women and developmentally at-risk infants/preschoolers, home visits to pregnant and postpartum

women and newborns, and supportive health services and technical assistance in childcare facilities.

The nutrition services provided to eligible county residents through this department include the Special Supplemental Food Program for Women, Infants and Children (WIC). This program is available to pregnant, breast feeding, or postpartum women, infants and children up until age five; and includes nutritionally appropriate food vouchers. Eligibility is based on financial criteria as well as medical/nutritional need. Medical nutrition therapy for some non-WIC clients is also available.

The Department offers dental health education, dental screening, and fluoride varnish treatments for children. The health education section has ongoing programs to promote other health department programs, community opportunities, child passenger safety, physical activity, nutrition, and tobacco-free initiatives.

**Henderson County Department of Social Services**  
**[www.hendersoncountync.org/dss](http://www.hendersoncountync.org/dss)**  
**1200 Spartanburg Highway, Suite 300**  
**Hendersonville, NC 28792**  
**828-697-5500**

In North Carolina, Department of Social Services programs are locally administered under the direction of the Board of Social Services. Members of the Board of Social Services select the County Social Services Director, advise elected officials in developing plans to improve social conditions, consult with the County Social Services Director, and assist the County Social Services Director in the planning and approval of the annual budget. County staffing and funding requests are approved by the Henderson County Board of Commissioners. Financed by Federal, State, and County appropriations, over twenty-seven (27) program services are provided to residents of Henderson County.

There are five categories of program services, including Medicaid, financial assistance programs, social work programs, Child Support Enforcement, and Child Care Subsidy assistance. Medicaid, a public insurance program for children and the disabled and elderly, is the largest Social Services program. Medicaid is second only to Blue Cross and Blue Shield in providing health care insurance to children in Henderson County. Medicaid is the number one provider of long-term care health insurance to the elderly in Henderson County.

Reimbursements on behalf of people receiving medical care are made directly to doctors, hospitals, nursing homes, pharmacies, and other healthcare providers.

Financial assistance programs include Work First, Food Stamps, Crisis Intervention services, emergency assistance, and adult care home special assistance. Assistance payments on behalf of people in need most often are made directly to vendors. Financial assistance programs are available with regard to financial need.

Social Work program services provided, through contract or caseworkers, include: child protective services, foster care, residential group care for teenagers, adoption services, adult protective services, services for the blind, guardianship, licensing and monitoring of adult care homes, in-home services, at-risk case management services, and employment training.

Social Work program services, most often a community response to a health or safety concern, are provided without regard to income. Child Support Enforcement services include the establishment, enforcement, and modification of court orders, paternity establishment, and location of absent parents to ensure children are provided financial support by an absent parent.

Child Support Enforcement services are available to county residents without regard to income. The Child Care Subsidy program subsidizes the cost of child care for young working families. Vendor payments, financed by federal and state appropriations including Smart Start, are made directly to child day care providers. This program is available with regard to financial need and income.

Collaborative outreach programs are available to residents at Blue Ridge Community College JobLink Center, Blue Ridge Health Center, Pardee Hospital, Park Ridge Hospital, County Department of Public Health, Children and Family Resource Center, Interfaith Assistance Ministry, Council on Aging, and The Free Clinics. Close to one-third of all Social Services staff works at outpost sites in the county.

Community involvement through volunteer programs is an important part of Social Services. A volunteer coordinator works with the community in arranging volunteer opportunities such as tutoring of children, sponsorship of a foster child, transportation, office support, holiday events, friendly visitation program, lawn and house care for the frail and elderly, and special projects such as the Henderson County Toy Run and Share the Magic.

## **DSS Contact Information**

DSS Reception	697-5500
Abuse/Neglect Reports	
Child Abuse	697-5572
After hours:	697-4911
Adult Abuse	694-6241
Child Support Enforcement	697-5549
Day Care	698-4441
Foster Care Recruitment	694-6252
Spectrum Youth Home	697-4919
Volunteer Services	694-6305

## **211 - REFERRAL SERVICES**

Henderson County residents who need help can find information and direction to services by simply dialing 211. This easy-to-remember number connects to a 24 hour service staffed by a trained specialist who will refer the caller to a service or program that can help. This multilingual service helps citizens meet basic needs like food, shelter, clothing, health and mental health referrals as well as job training, tutoring, crisis intervention, and many other social services. You can also find volunteer opportunities and donation sites. This regional service is funded in part by United Way of Henderson County. Further information may be found at [www.211WNC.org](http://www.211WNC.org).



## **PLANNING**

### **County Planning**

The Henderson County Planning Board is comprised of nine members appointed by the County Commissioners. Planning Board members serve for staggered terms of three years each. Regular public meetings are held on the third Thursday of each month at 5:30 pm in the County Administration Building, 100 N. King Street in Hendersonville. The Planning Board approves major subdivision plans and provides recommendations to the County Commissioners regarding proposed zoning map changes, ordinance revisions, and other land use study results.

The Henderson County Planning Department consists of six professional planners and an administrative assistant. Their work involves assisting citizens with rezoning requests and subdivision platting, preparing and updating land use plans and ordinances affecting property in the county's land use jurisdiction, and maintaining a portion of the county's electronic mapping information. They also provide demographic data, various maps, and other relevant information to elected and appointed boards and county departments. Additionally, they participate in an advisory role on numerous county and regional committees and organizations which focus on a variety of topics such as open space, transportation, affordable housing, and recreation.

Recent projects in the Planning Department include the Henderson County 2020 Comprehensive Plan, adopted by the County Commissioners in 2004, which won the 2005 Outstanding Planning Award from the North Carolina Chapter of American Planning Association. This plan directs the department to undertake small area plans throughout the county and to consolidate a number of land use ordinances into a single development code.

### **Development and Enforcement**

The Development and Enforcement Services Department was recently created by the Board of County Commissioners and it is charged with a number of important tasks. The Director supervises several permitting technicians, a property address coordinator, a zoning administrator, twelve building inspectors, and a building code administrator. Their responsibilities range from assisting property owners with zoning-related questions and permits, flood plain ordinance interpretation,

watershed issues, and permits for manufactured home parks and telecommunication towers. The Department also implements and enforces various land use ordinances, the building code, and investigates citizen complaints. Additionally, the Property Address Coordinator maintains the county's mapping data related to streets and addresses.

The Department also provides staff support to the Henderson County Zoning Board of Adjustment. The board is composed of five regular members and five alternate members who serve staggered three year terms. Regular public meetings are held on the last Wednesday of each month at 4:00 PM at the County Administration Building, 100 N. King Street in Hendersonville. This is a quasi-judicial administrative body that reviews requests for zoning variances, conditional use permits, and temporary use permits. The Board also hears and decides appeals of staff zoning interpretations, and acts as the watershed and flood plain ordinance review board.

### **City Planning**

The City of Hendersonville has a Land Development Plan, revised in 1980, and a revised Thoroughfare Plan adopted in 1992. Both plans are under revision. The city enforces, within its corporate limits and extraterritorial jurisdiction (that area extending up to one mile beyond the city limits), a zoning ordinance regulating the use and density of land development, a subdivision ordinance, minimum housing code, and a flood damage prevention ordinance. The City employs two full-time planners and an administrative assistant.

The Hendersonville Planning Board, an advisory board, is comprised of ten members: seven city residents appointed by the City Council and three from the extraterritorial jurisdiction appointed by the Henderson County Board of Commissioners. All ten members serve staggered terms of three years. The City of Hendersonville provides the operations budget. Meetings are held monthly at the City Operations Center and are open to the public.

Any request for change in the zoning ordinances must be directed to the City Council, which rules upon this request after recommendation by the Planning Board, meeting in public session.

The Board of Adjustment rules on suitability of conditional use and variance requests, also meeting in public session. The Board's jurisdiction is the same as the Planning Board.

## **Municipal Planning**

The towns of Fletcher, Laurel Park, Mills River, and the Village of Flat Rock, under the authority and responsibility of municipal governments, provide planning and zoning activity for those communities.

### **Land of Sky Regional Council [www.landofsky.org](http://www.landofsky.org)**

Henderson County, the City of Hendersonville, the Towns of Laurel Park, Miles River, Fletcher, and the Village of Flat Rock are members of the Land of Sky Regional Council, which develops multi-county planning programs in North Carolina Region B - Buncombe, Henderson, Madison, and Transylvania Counties. Organized by local governments under state enabling legislation, it is a forum for discussion of area problems. The mayors and county commission chairmen from twenty governments in Region B, plus some at-large members, comprise the council. Goals are set and important decisions are made by majority vote of the council members at public meetings held monthly.

The council prepares plans and studies on land use, transportation, housing, water resources, recreation, etc. It has available published and unpublished socioeconomic data for small local areas. It conducts economic development programs through the Appalachian Regional Commission, the Economic Development Administration, etc. It plans human resource programs for educational training, for aging and serves as the Area Agency on Aging (AAA).

The council assists local governments in their planning programs. The professional staff consists of planners, community development specialists, and public administrators who can help Region B with its planning. Funding for Land of Sky Regional Council is from federal, state, and local government grants, local matching funds, and private foundations.

## **WATER AND WASTEWATER**

The City of Hendersonville has two water intake sites in the Pisgah National Forest (north Mills River and Bradley Creek), where there are two dams and associated in-stream reservoirs. The City also obtains water from a third intake located on the Mills River near NC Highway 191 and NC Highway 280 in Mills River. The City's water treatment plant is also located in Mills River and has a rated capacity of 12 MGD (million gallons per day). There are several finished water storage tanks which provide 16.5 MGD of storage capacity within the City's water distribution system. The City provides water to surrounding towns (Laurel Park and Saluda), to customers in Fletcher and Flat Rock, and to many customers and industries located outside the City's corporate limits.

Areas of Henderson County, along the NC Highway 280 corridor, close to the airport, and portions of Fletcher, are served by Asheville's water system.

The City of Hendersonville has a wastewater treatment facility located in the Balfour area east of US Highway 25 (Asheville Highway). This facility expanded in 2003 to a rated capacity of 4.8 MGD. The City also provides wastewater treatment for the Town of Laurel Park, the Village of Flat Rock, and major industries in the southern part of the county as well as through a forced main serving the Mountain Home Industrial Park (sewer system is owned and operated by Henderson County as part of the Cane Creek Water and Sewer District). This wastewater treatment facility is sited to provide treatment in the future to much of the Mud Creek/Clear Creek drainage basin. The Henderson County Water and Sewer Advisory Council works in conjunction with Hendersonville's City Council on treatment and service issues, but has been inactive since 2005.

Henderson County and the Town of Fletcher have formed the Cane Creek Water and Sewer District. This District buys wastewater treatment capacity from Metropolitan Sewerage District (MSD), a treatment authority in Buncombe County. The geographic treatment area of this District is the northern part of Henderson County along Cane Creek and has the potential to provide treatment capacity along the French Broad from the Mills River community to Etowah. The advisory board is the Cane Creek Water and Sewer District Advisory Board.

Many residents in the County also depend upon wells and springs for water sources and septic systems for waste water disposal.

## **SOLID WASTE**

[www.hendersoncountync.org/depts/waste](http://www.hendersoncountync.org/depts/waste)

### **Solid Waste**

Henderson County has closed the county landfill to municipal solid waste. All waste is deposited at a transfer station at the site and removed by a contractor to a regional, out of state landfill. There is a fee for trash disposal. Trees and brush are accepted in a special area and are ground into mulch, which is available to homeowners. Some municipalities provide waste pick up service to their constituents. Within the county many citizens contract with private trash haulers. Some of the private haulers also provide pick up services for recyclable material.

The county website has been revised and includes links to brochures on recycling and guidelines for residential solid waste disposal. The brochures can be accessed and printed from the website. There are also links to Land of Sky Regional Council and the NC Solid Waste Division office for additional information on solid waste.

### **Recycling**

Recycling facilities are at the Henderson County Landfill. Recycling hours are Monday thru Saturday., 8 am to 4:30 pm. Items accepted for recycling: aluminum, steel cans, newspaper, plastic, mixed paper, corrugated boxes, appliances, used motor oil, antifreeze, hydraulic oils, and used tires.

## **HENDERSON COUNTY PUBLIC SCHOOLS**

**[www.henderson.k12.nc.us](http://www.henderson.k12.nc.us)**

**Administrative Offices**

**414 Fourth Avenue West**

**828-697-4731**

A major part of the cost of public education in North Carolina is State Legislature funded and controlled. The State Board of Education consists of the Lieutenant Governor, the Treasurer, and eleven members appointed by the Governor. The Governor's appointees are subject to confirmation by the General Assembly in joint session. Eight of the appointed members represent the eight education districts of the state. Three members are appointed from the state at-large.

Appointments are for overlapping terms of eight years. The State Superintendent of Public Instruction serves as secretary and chief administrative officer of the Board. The Governor also appoints two Student Advisors who participate in the State Board deliberations in an advisory capacity only. The State Teacher of the Year is selected to serve two years as an ex-officio advisor to the State Board.

The State Board of Education is responsible for general supervision, teacher certification, teacher allotments, and course of study, textbook selection, and fiscal control. The State Board of Education maintains a minimum salary schedule for teachers based upon teacher certification and years of experience.

The County Commissioners appropriate local funds for education and local funding provides a 5% salary supplement to teachers in the Henderson County Public School System. Funding for the general operation of the Henderson County Public Schools as of 2008 comes from state (63.26%), federal (6.80%), and local sources (29.94%, which includes capital outlay, current expenses, and child care).

Nutritious breakfasts and lunches are served in each school. Students who qualify may eat free or at a reduced price. School Food Service is a centralized operation supervised by a child nutrition director under the auspices of the Henderson County Public School System.

All principals and teachers in the Henderson County Public School System are certified by the North Carolina Department of Public Instruction. All Henderson County Public Schools are fully accredited by both the North Carolina Department of Public Instruction and the Southern Association of Colleges and Schools.

## **Governance**

The Henderson County Public School System is governed by a seven member Board of Public Education elected on a non-partisan countywide basis for staggered four year terms. The members elect a chair who presides at all meetings. Their primary function is to establish policies for the operation of the school district and oversee the implementation of these policies.

## **The School System**

Henderson County Public Schools consists of 22 schools: four high schools (grades 9-12), four middle schools (grades 6-8), thirteen elementary schools (grades K-5), and the Balfour Education Center for middle and high school students. Enrollment is approximately 13,324 students.

Approximately 1800 people are employed by the schools. Of this number, 914 are certified teachers. An extensive bus transportation system utilizes 104 buses with adult drivers trained and certified by the North Carolina Department of Motor Vehicles. There are full facilities for the maintenance of these vehicles.

## **Curriculum**

The school system follows the State Standard Course of Study. A balanced K-12 program of Arts Education program is offered. A comprehensive vocational curriculum begins in the middle schools. Health and physical education are provided by specialists beginning in Kindergarten. Media and technology programs are offered by certified specialists. Band and strings are available in grades 6-12. Foreign language instruction is offered in grades 9-12. Each high school offers four levels of French and Spanish.

## **Children With Special Needs**

All schools provide specially designed instruction, at no cost to the parent, to meet the unique educational needs of children ages three through twenty-one who have been evaluated and declared eligible and in need of special education services. These services are offered on a continuum of varying levels of service, depending on the needs of each student as identified in their Individualized Education Plan (IEP). The least restrictive environment or setting in which the student may receive an appropriate education is a primary factor of consideration

by IEP teams. Most school-aged children with disabilities are served in regular and resource settings; however, self-contained or separate settings are also available for students who require more intensive intervention to meet their special needs. Henderson County Public Schools follow federal mandates and the North Carolina Department of Public Instruction regulations in determining evaluation requirements and program eligibility.

### **Student Support Services**

Services include school counselors, attendance counselors, dropout prevention programs, promotion of student and staff health, safe and drug free schools including tobacco, alcohol and drug abuse education, an outreach program for homeless children and their families, and student records. The schools offer an athletic program guided by coaches and staff who are interested in the total development of the student. Sports teams are available in middle school for 7th and 8th graders. Each high school offers comprehensive athletic programs for both male and female students for the Fall, Winter, and Spring sport seasons. Beyond tax support, parents and community contribute to the support of these programs.

### **Extended Time Opportunities**

Clear academic performance standards have been established for students. These standards are designed to promote a quality education and to help identify students who are having difficulty understanding grade level material. Students who are experiencing academic difficulties are provided appropriate and timely assistance to strengthen their reading, writing and mathematical skills before they are promoted to the next grade level. Intervention strategies – before and after school tutoring, remediation assistance during the school day, or special assignments - are used.

### **Community Involvement**

Parent, community, business/industry and advisory groups are coordinated through the individual school and the Administrative Offices. Before school (PSAM), after school (PSPM), and a summer childcare program (Summer PLUS) are offered. School use of community volunteers is actively sought. Community use of the school facilities is encouraged.



**BLUE RIDGE COMMUNITY COLLEGE**  
**www.blueridge.edu**  
**180 West Campus Drive**  
**828-694-1700**

Blue Ridge Community College (BRCC) is a two-year, comprehensive community college established to serve the citizens of Henderson and Transylvania counties. Chartered in 1969, it is one of the fifty-eight public community colleges operating under the auspices of the North Carolina Community College System. Blue Ridge Community College is an open-door institution offering two year college transfer programs, two-year associate degrees, diplomas, certificates, and continuing education programs. The College operates the Flat Rock Campus and the Transylvania Center in Brevard.

The College is funded from state, local, federal, and private funds. The counties are responsible for building operation and maintenance of the two locations. The State funds equipment, staff, faculty and programs. Federal funds support student financial aid, adult basic education, and training for the underemployed. The State and the counties share the cost of establishing new physical facilities.

In addition to the curriculum programs, BRCC provides other services to the community:

Basic Skills and Special Programs offers Adult Basic Education (ABE), Adult High School Diploma (AHS), Compensatory Education (CED), English as a Second Language (ESL), General Education Development (GED), and Human Resources Development (HRD). All classes are offered free-of-charge.

Henderson County JobLink Career Center housed on the Flat Rock Campus offers a comprehensive array of career planning, training, and job placement resources. These resources include career counseling, assessment and information; resume and job seeking skills preparation; and job development and placement. Training funds are available for dislocated workers or adults who meet income guidelines.

Small Business Center (SBC) at BRCC functions as a management information resource for the community of small businesses in Henderson and Transylvania counties. The mission of the SBC is to enhance the prospects of success for small businesses in the region.

Focused Industrial Training program (FIT) is designed to fill the immediate needs of industry by providing technical and specialized training for employees that may not otherwise be offered in a regular course format.

Community Enrichment Division offers the Blue Ridge Concert Series, Arts and Humanities Series, Music by the Lake Series as well as the Blue Ridge Center for Lifelong Learning, a membership based organization for individuals age 50 and older that offers courses and trips.

## **LAW ENFORCEMENT**

### **EMERGENCY SERVICES - 911**

**All emergency services dispatch through one emergency number countywide.**

### **HENDERSON COUNTY SHERIFF'S OFFICE**

**[www.hendersoncountync.org/sheriff](http://www.hendersoncountync.org/sheriff)**

**828-697-4596**

The Sheriff is the Chief Law Enforcement officer in the county and is elected every four years. The senior staff consists of a Chief Deputy, a Major and four Captains. The captains each supervise their respective divisions which includes Criminal Investigations, Patrol, Telecommunications and Detention.

The Sheriff's Office responds to both routine and emergency calls for assistance to the citizens of the community, manages the Henderson County Detention Center and the E911 Center. The E911 Center answers calls for and dispatches all fire, rescue and emergency services for Henderson County.

The Sheriff's staff maintains security in the courthouse, transports prisoners and in custody mental health patients, serves civil papers and warrants. The Sheriff's Office also has several specialized units which include Special Weapons and Tactics (SWAT), K-9 teams, Explosive Ordinance Team, Warrant Squad, Traffic Enforcement Team and Highway Drug Interdiction Team.

There are over 200 citizen volunteers that assist the office in the Volunteers in Partnership program, Mounted Patrol, and all Terrain Vehicle Patrol.

## **Municipal Police Departments**

Fletcher, Laurel Park and Hendersonville have police departments responsible for all provisions of the municipal codes (laws) as well as laws of the state within the municipal boundaries. Each department has a police chief appointed by the governing body. The Chief's principal responsibilities are management, command and public relations.

Hendersonville Police Department	697-3025
Fletcher Police Department	687-7922
Laurel Park Police Department	692-9399

## **County Medical Examiner**

The county medical examiner, a physician (appointed by the NC Chief Medical Examiner for a three year term), investigates all violent deaths, deaths during anesthesia, deaths unattended by a physician, and all deaths in hospitals if the patient was admitted less than 24 hours before. The examiner signs death certificates, orders autopsies when necessary, furnishes information upon request to law enforcement agencies, and testifies in court.

## **Other Law Enforcement Agencies**

- NC State Bureau of Investigation (SBI)
- NC Highway Patrol
- NC Department of Motor Vehicles (DMV)
- NC Alcohol Law Enforcement
- NC Wildlife Resources

## **THE NORTH CAROLINA COURT SYSTEM** **[www.nccourts.org](http://www.nccourts.org)**

The judicial power of the State of North Carolina rests in the General Court of Justice as a unified and state operated system. It consists of three divisions: the Appellate consisting of the Supreme Court and Court of Appeals, Superior Court, and District Court. All Court personnel are paid by the state; the Administrative Office of the Court (AOC), under the Chief Justice, is responsible for developing a single budget for the entire judicial system.

The State is divided into 41 districts as of the end of 2006, grouped in eight divisions. Henderson County, along with Transylvania and Polk counties, comprises the 29B Judicial District in the eighth Division. The county provides courtrooms and related judicial facilities. Fines and forfeitures must be distinguished from costs and fees. Under the N.C. Constitution fines and forfeitures go to the county school fund and are not to be used to support the court.

In North Carolina judges must be attorneys. Judges are elected. Supreme Court Justices and Court of Appeals Judges are nominated and elected in non-partisan elections by the voters of the entire state to eight-year terms. Superior Court Judges are nominated and elected in non-partisan elections by the voters of their districts to eight-year terms. District Court Judges are nominated and elected in non-partisan elections by the voters of their districts to four-year terms.

### **Henderson County Courts**

Superior Court — The Superior Court has original jurisdiction in all felony cases (major crimes) and in civil cases in which the amount in controversy exceeds ten thousand dollars (\$10,000), and hears criminal appeals from District Court as well as appeals from rulings by the Clerk of Superior Court.

Special judges may be appointed to five year terms by the governor to serve in any district where needed. Superior Court Judges rotate throughout the judicial division which includes their home district.

The Superior Court Judge with the most seniority in a given district (or, if seniority is equal, the oldest) is the Senior Resident Superior Court Judge. This judge is responsible for supervising Superior Courts in his/her district, carrying out various administrative duties and appointing magistrates and some other court officials.

District Court — District Court tries misdemeanor cases, civil cases in which the amount in controversy is \$10,000 or less, domestic relations cases and juvenile cases.

The Chief Justice of the State Supreme Court designates one of the District Judges as Chief District Judge. This Judge supervises the District Courts and all of the Magistrates in the district. He/she schedules the sessions, supervises the calendaring of civil cases, and assigns the other District Judges.

Court — Magistrates are appointed to two-year terms by the Senior Resident Superior Court Judge, from names submitted by the Clerk of Superior Court. Magistrates may hear and decide small claims cases, \$4,000 or less, accept guilty pleas in certain misdemeanor cases, and issue arrest warrants and search warrants. They also set the initial bail in criminal cases.

District Court – Juvenile — The District Court has jurisdiction over juvenile matters. These cases concern children under the age of sixteen who are delinquent and children under the age of eighteen who are undisciplined, dependent, neglected, or abused. The Court appoints an attorney to represent a juvenile at a delinquency hearing and appoints a guardian ad litem to represent the juvenile at an abuse or neglect hearing.

Juvenile Services, headed by a chief court counselor, provides a system of juvenile probation and aftercare. The purpose of the statewide Office of Juvenile Justice is to divert juvenile offenders from training schools so that they remain in their own communities to be treated through community-based services.

### **Officers of the Court**

District Attorney is elected by the judicial district to a four-year term in a partisan election, represents the state (people) in all criminal cases in both the Superior and District Courts. He/she is responsible for scheduling all criminal cases in the 29B district and is authorized to employ assistant district attorneys.

Clerk of Superior Court is elected in his or her home county to a four-year term in a partisan election. He/she is responsible for all record keeping and administrative functions of both the Superior and District Courts in Henderson County. Besides maintaining court records and controlling court funds, the Clerk is Judge of Probate, and acts in such special proceedings as adoptions, incompetency determinations, and partitions of land, and handles the administration of trusts. In criminal matters the Clerk is empowered to exercise the same powers as a magistrate with respect to taking waivers of trial and pleas of guilty to some defined minor offenses.

Adult Probation/Parole Officers supervise adult probation and parolees. This supervision includes drug, alcohol, and financial counseling; domestic intervention; and monitoring and enforcing payment schedules for restitution to victims, or to meet court-ordered fines and fees.

Community Services Program of the Governor's Crime Control and Public Safety, Victim and Justice Services, places and monitors defendants at tax supported and non-profit agencies who have been ordered to perform Court ordered community service work.

Guardian *ad Litem* is appointed by the Court to investigate cases of child abuse and neglect from the perspective of what is best for the child. The duties of the Guardian ad litem are to make an investigation to determine the facts, the needs of the juvenile, and the available resources within the family and community to meet those needs; to facilitate, when appropriate, the settlement of disputed issues; to explore options with the judge at the court hearing; and to protect and promote the best interests of the juvenile.

### **The Jury System**

The Henderson County Jury Commission consists of three qualified voters of the county – one each selected for a two-year term by the Senior Superior Court Resident Judge, the Clerk of Superior Court, and the Board of County Commissioners.

Every two years the commission prepares a list of prospective jurors (called the Petit Jury) drawing from both licensed driver and voter registration lists as well as other sources. The law requires a random selection be used so that all names have an equal opportunity to be selected.

Each prospective juror must be 18 years old, a citizen of the State, resident of the county, mentally and physically competent, able to hear and understand the English language, and must not have served on a jury during the preceding two years.

An employer may not discharge or demote any employee because of the employee's service as a juror.

**VOTER INFORMATION**  
**[www.hendersoncountync.org/elections](http://www.hendersoncountync.org/elections)**  
**75 E. Central Street**  
**Hendersonville, NC 28792**  
**828-697-4970**

To qualify to vote in North Carolina, the applicant must sign a voter declaration attesting that he or she is:

- A citizen of the United States
- A resident of North Carolina and this county for 30 days prior to the election
- At least 18 years old by the next General Election
- Not registered nor will vote in any other county or state
- Not a convicted felon or has had rights of citizenship restored

Where to register to vote or make changes in one's registration:

- Board of Elections Offices
- Public Libraries
- Drivers License Examining Offices
- Public Assistance Agencies
- Agencies serving persons with disabilities
- Armed Forces Recruitment Offices
- Public High Schools

A qualified resident needs to register ONLY if he or she is

- Not previously registered in Henderson County
- Henderson County registration has been canceled because of registration in another county or state
- Voter registration has been canceled because of felony conviction. Citizenship rights are automatically restored when probation is completed, but resident must reregister.

A citizen may register with any political party recognized in the State of North Carolina. Party affiliation determines the primary in which a voter is eligible to vote. A voter may also register unaffiliated, but during a partisan primary election, they must declare the party primary in which they wish to cast their vote.

A registration form may be hand delivered or mailed to the Board of Elections office. If mailed, the form must be postmarked at least 25 days before the day of the election. If hand delivered, the form must be received no later than 5:00 pm on the 25th day prior to the election.

Once the registration form has been completed and submitted to the local Board of Elections office, allow two to six weeks for delivery of the voter identification card. Read the information thoroughly and note any changes or mistakes on the card. This card can be used to make name changes, party affiliation changes, and address changes within the county. The voter identification card will show the name and location of the voter's polling place. It is for the voter's use only and is not required in order to vote.

Changes in the election laws now permit citizens to register up to the Saturday before the election, and vote during the one-stop period, provided they bring one of the following ID types with them: current NC driver's license, current passport, current utility bill showing residence address, current bank statement, current government check, current paycheck, and/or other current government documents which show residence address. Changes in one's party affiliation **cannot** take place during ONE-STOP VOTING. If a voter wants to change party affiliation, it must be done at least 25 days before the election.

### **17 Year Olds Voting and Party Primaries**

Seventeen year olds may vote in party primaries if they will be 18 years old at the time of the general election or regular municipal election for which the primary is held. These voters must register not earlier than 60 days nor later than 25 days prior to the election.

### **Elections**

Henderson County is divided into 35 voting precincts. Polling places for each precinct are advertised in the Hendersonville Times-News prior to each election. The polls are open on Election Day from 6:30 am until 7:30 pm. In addition to primary and general elections, special elections may be called by a city, county, state or special district for purposes of submitting proposals to the voters (examples: bond issues, referendums or amendments to the state constitution). Special elections may be held at the same time as a primary or general election, or at some other time.

National, State, District and County — General Elections are held in even numbered years on Tuesday following the first Monday in November - primary elections are held on Tuesday following the first Monday in May.

County School Board — Non-partisan elections are held in even numbered years at the same time as general elections.



Municipal Elections — General Elections are held in odd numbered years. The General Elections are held on Tuesday following the first Monday in November. If the elections are non-partisan, the primaries are held on the fourth Tuesday before the general election.

Soil and Water Conservation District Supervisor — Non-partisan elections are held in even numbered years at the same time as the General Election.

### **Absentee Voting**

**By Mail:** To request an absentee ballot, a voter should send a written request to the county Board of Elections no earlier than 50 days before an election and no later than the Tuesday before the election.

The request should include name of the voter, residential address, date of birth, address where the voter would like the ballots mailed and signature of voter or near relative (indicate relationship with voter). Near relatives may also request absentee ballots using the same format as above and must also include the relationship to the voter and the near relative's contact information. A near relative includes: spouse, brother, sister, parent, grandparent, child, grandchild, mother-in-law, father-in-law, daughter-in-law, son-in-law, stepparent, or stepchild.

If the voter is qualified, an application and ballots will be mailed to the voter after the receipt of the request. The voted ballot must be received in the County Board of Elections office by 5:00 PM on the day before the election in order to be counted.

### **One-Stop Voting**

Any registered North Carolina voter may choose to vote in person using One-Stop Absentee Voting that begins the third Thursday before the election and ends the Saturday prior to the election. Voters are able to vote by One-Stop voting at the Board of Elections offices during regular office hours and at additional sites as designated by the local Board of Elections.

## **PARTY ORGANIZATION**

The two permanently established parties in North Carolina are the Democratic and the Republican parties. Both parties are organized on the precinct, county, district and state levels.

## POLITICAL ADDRESSES

**11th U.S. Congressional District:** All Henderson County precincts

**42nd N.C. Senatorial District:** All Henderson County precincts.

**113 N.C. House of Representatives District:** Armory, Atkinson, Crab Creek, East Flat Rock, Etowah South, Flat Rock, Green River, Raven Rock

**117 N.C. House of Representatives District:** Bat Cave, Brickton, Clear Creek, Carolina Village, Edneyville, Etowah Valley, Fletcher, Grimesdale, Hoopers Creek, Horse Shoe, Hendersonville 1, Hendersonville 2, Hendersonville 3, Long John Mountain, Laurel Park, Moore's Grove, North Blue Ridge, Northeast, North Mills River, Northwest, Park Ridge, Pisgah View, Rugby, South Blue Ridge, Southeast, South Mills River, Southwest

**29B Judicial District:** Henderson, Polk, and Transylvania counties.

### Citizen Information Web Sites

as of January 1, 2009

North Carolina State Government  
[www.northcarolina.gov](http://www.northcarolina.gov)

UNC School of Government  
[www.sog.unc.edu](http://www.sog.unc.edu)

North Carolina Association of County Commissioners  
[www.ncacc.org](http://www.ncacc.org)

North Carolina League of Municipalities  
[www.nclm.org](http://www.nclm.org)

North Carolina Courts  
[www.nccourts.org](http://www.nccourts.org)

## **TAXES**

**County Assessor**  
**[www.hendersoncountync.org/ca](http://www.hendersoncountync.org/ca)**  
**200 North Grove Street Suite 102**  
**828-697-4870**

For interactive GIS online or Property Record Card online - start at the Assessor's website

### **Financing Local Government**

The largest source of revenue for local governments is the property tax, which supplies over 50% of the total revenues. The other major sources of income are the sales tax and grants from the federal and state governments. Fees, charges and other revenues make up the balance.

Real property is appraised at full market value each four years. Certain personal property, such as vehicles, is also taxed.

Each year the Board of Commissioners sets the property tax rate for the county and the 13 fire districts. There are 5 additional property tax levying bodies within the county: the City of Hendersonville, the Towns of Fletcher, Laurel Park, Mills River and the Village of Flat Rock. There are two (2) special assessment districts within the City of Hendersonville. The Assessor's office also provides data on real and personal property located within the Town of Saluda that is in Henderson County.

### **County Tax Calendar**

**Tax Collector**  
**[www.hendersoncountync.org/depts/collector](http://www.hendersoncountync.org/depts/collector)**  
**200 North Grove Street**  
**Suite 66**  
**828-697-5595**

**January:** The property owner lists personal property with the County Assessor. This is the time to make application for most exemptions and to make application for Present-Use Value.

**January - December:** Classified Motor Vehicles (tagged vehicles) are billed.

**January - December:** Motor Vehicle Valuation Review Board meets to hear appeals from taxpayers concerning assessed real property values.

**April:** The Board of Equalization and Review meets to hear appeals from taxpayers regarding the listing, appraisal, or assessment of their property of others for the current calendar year only.

**September 1:** Property taxes are due and payable to the Tax Collector. If payments are still delinquent after January 5, interest is charged.

**GOVERNMENT IN ACTION CALENDAR**

**HENDERSON COUNTY**

County Commissioners Meetings		
Historic Courthouse.	1st Mon	5:30 pm
“ “	3rd Wed	9:00 am
Board of Education Meetings		
414 4th Ave. W.	2nd Mon	6:00 pm
Recreation Adv. Board Meetings		
Jackson Park	3rd Tues	noon
Social Service Board Meetings		
Human Service Bldg.	3rd Tues	2:00 pm
Board of Health Meetings		
Human Service Bldg.	2nd Tues	6:00 pm
Planning Board Meetings		
County Admin. Bldg	3rd Thurs	5:30 pm
Zoning Board Meetings		
County Admin. Bldg	Last Wed	4:00 pm
Pardee Hospital Board Meetings		
Pardee Hospital	Last Wed	3:00 pm
Library Board Meetings		
Main Library	2nd Tues	9:00 am

**CITY OF HENDERSONVILLE**

City Council Meetings		
City Hall	1st Thurs after 1st Mon	5:45 pm

Planning Board Meetings		
City Ops Center	2nd Mon	4:00 pm
Zoning Board of Adj. Meetings		
City Ops Center	2nd Tues	1:30 pm
Historic Preservation		
City Ops Center	3rd Wed	5:00 pm
Tree Board Meetings		
City Ops Center	1st Tues	3:00 pm

**TOWN OF FLETCHER**

Town Council Meetings		
Town Hall	2nd Mon	7:00 pm

**TOWN OF LAUREL PARK**

Town Council Meetings		
Town Hall	3rd Tues	9:30 am

**TOWN OF MILLS RIVER**

Town Council Meetings		
Town Hall	2nd Thurs	7:00 pm
	and 4th Thurs	7:00 pm

**VILLAGE OF FLAT ROCK**

Village Council Meetings		
Village Hall	2nd Thurs	9:30 am

**TELEPHONE DIRECTORY**

**EMERGENCY- county-wide CALL 911**

**For Help meeting basic needs, CALL 211**

**Henderson County**

[www.hendersoncountync.org](http://www.hendersoncountync.org)

Board of Commissioners.....	697-4808
Board of Elections.....	697-4970
Clerk of Superior Courts.....	694-4100
Department of Social Services.....	697-5500
Finance Department.....	697-4821
Parks and Recreation.....	697-4884
Planning Department.....	697-4819
Public Health .....	692-4223

Public Library, Main Branch.....697-4725  
 Register of Deeds.....697-4901  
 Sheriff's Office.....697-4596  
 Tax Collector.....697-5595  
 Zoning Enforcement.....697-4857

**Board of Education.....697-4733**  
[www.henderson.k12.nc.us](http://www.henderson.k12.nc.us)

**Blue Ridge Community College.....694-1700**  
[www.blueridge.edu](http://www.blueridge.edu)

**City of Hendersonville**  
[www.cityofhendersonville.org](http://www.cityofhendersonville.org)

City Office.....697-3000  
 City Clerk.....697-3005  
 City Tax Collector.....697-3052  
 Hendersonville Police Department.....697-3025  
 Planning Department.....697-3088

**Town of Fletcher**  
[www.fletchernc.org](http://www.fletchernc.org)

Town Office.....687-3985  
 Parks and Recreation.....687-0751  
 Fletcher Police Department.....687-7922

**Town of Laurel Park**  
[www.laurelpark.org](http://www.laurelpark.org)

Town Office.....693-4840  
 Laurel Park Police Department.....692-9399

**Town of Mills River**  
[www.millsriver.org](http://www.millsriver.org)

Town Office.....890-2901

**Village of Flat Rock**  
[www.villageofflatrock.org](http://www.villageofflatrock.org)

Village Office.....697-8100

**PERSONAL COUNTY INFORMATION**

Address:

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Home Owners' Association:

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Fire District:

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School District:

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Voting Precinct:

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Current Tax Rate:

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County Tax Rate:

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Municipal Tax Rate (if applicable):

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Fire District Tax Rate (if applicable):

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## **FACTS ABOUT THE LEAGUE OF WOMEN VOTERS**

The League of Women Voters (LWV) is a non-partisan organization of men and women dedicated to the principles of government established by the Constitution of the United States. The League does not support or oppose any candidates or political parties.

The purpose of the LWV is to promote political responsibility through informed and active participation of citizens in government. The League provides information to voters on candidates, issues, voting and election procedures.

The League of Women Voters of Henderson County is supported by membership dues, contributions from members, and contributions from individuals and businesses.

Membership is open to all citizens of voting age.

**League of Women Voters of Henderson County**  
**Post Office Box 2238**  
**Hendersonville, NC 28793**  
[www.lwvhcnc.org](http://www.lwvhcnc.org)



*This booklet was compiled by members of the League of Women Voters of Henderson County in partnership with the League of Women Voters of North Carolina Citizen Education Foundation and with funding from:*

**Fletcher Foundation**

**Duke Energy Foundation**

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